

TERMS & CONDITIONS

Effective Date: March 31, 2026

Company: Mayfield Elite Luxury Global Experiences, LLC

FL Seller of Travel #: ST46375

BOOKING CONFIRMATION & ACCEPTANCE OF TERMS

By submitting a booking request, deposit, or payment, or by utilizing any services provided by Mayfield Elite Luxury Global Experiences, LLC ("Company"), you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.

Electronic acceptance, including but not limited to website submissions, checkboxes, digital signatures, or payment authorization, constitutes a legally binding agreement.

PRICING & AVAILABILITY

All pricing, promotions, and availability are subject to change until confirmed and booked. The Company is not responsible for supplier price changes or availability fluctuations prior to confirmation.

PRICING ERRORS & OMISSIONS

While we strive for accuracy, the Company reserves the right to correct pricing errors, omissions, or inaccuracies at any time, including after booking.

In such cases, the traveler will be notified and given the option to accept the corrected pricing or cancel the reservation without penalty (excluding any non-refundable supplier costs already incurred).

RESEARCH FEES

The Company reserves the right to charge research fees ranging from \$0–\$250 per quote. Fees are disclosed in advance and are non-refundable but may be applied toward a booking if confirmed within 30 days.

NAME ACCURACY

Travelers are responsible for ensuring all names match government-issued identification exactly. Errors may result in additional costs, penalties, or rebooking at the traveler's expense.

FINAL PAYMENT

Final payment must be received by the stated due date. Payments are not automatically charged unless authorized.

Failure to remit payment without an approved extension may result in late fees and/or cancellation.

Processing may take up to 3 business days. The Company is not responsible for cancellations due to delayed payment processing.

LATE FEES

Final payments not received by the due date will incur a late fee of \$75 or 10% of the overdue balance, whichever is greater.

Late fees may be applied on a recurring basis at the Company's discretion. Late fees are non-refundable and not covered by travel insurance.

FINAL PAYMENT EXTENSIONS

Extension requests are subject to approval and may require a minimum payment.

Extension fees are \$75 or 10% of the past due balance, whichever is greater, and are non-refundable.

CANCELLATION PENALTIES

All deposits and payments made toward a reservation are **non-refundable and non-transferable under all circumstances**, unless expressly stated otherwise in writing.

Cancellation penalties may reach 100% of the reservation total.

Supplier-imposed penalties and timelines are outside of our control and must be adhered to.

TRAVEL INSURANCE

Travel insurance is strongly recommended. By declining coverage, you accept full financial responsibility for any losses.

The Company is not an insurance provider and does not guarantee claims or coverage outcomes.

To obtain a quote, visit:

<http://www.csatravelpro.com/00409065>

or call (800) 348-9505 (Location ID: 00409065, Agent: Lorraine Mayfield)

SERVICE CHARGES

Service fees are included in your package; however, additional charges may apply for extensive revisions, changes, or administrative requests.

In the event of a supplier-issued refund, the Company may retain up to 25% of the reservation total for services rendered.

TRAVEL DOCUMENTS

Travel documents will be issued no later than seven (7) days prior to departure.

Travelers are responsible for reviewing and understanding all itinerary details, including locations, times, and instructions.

Missed services due to traveler error, including lateness or failure to review documents, are not eligible for refunds or reimbursement.

IDENTIFICATION & TRAVEL REQUIREMENTS

Domestic Travel (Real ID)

Travelers 18+ must present valid TSA-compliant identification. Failure to do so may result in denied boarding.

Cruise Travel

Proper documentation is required and varies by itinerary. Passports are strongly recommended for all cruises and required for international sailings.

Passports

Passports must be valid for travel and often for 6 months beyond return date. Travelers are responsible for all entry requirements.

AIRLINE & BAGGAGE POLICIES

Airline policies are subject to change. Travelers must confirm details directly with airlines.

TRAVEL CREDITS

Travel credits are non-refundable, non-transferable, have no cash value, and may expire.

Credits may be subject to restrictions and fare differences at time of rebooking.

HONEYMOON & ANNIVERSARY TRAVELERS

Travelers must notify the Company at booking and provide required documentation (such as a marriage certificate) if requested by the supplier.

Amenities are not guaranteed and are subject to supplier discretion.

NO GUARANTEE OF TRAVEL EXPERIENCE

The Company does not guarantee the quality, safety, or experience of third-party services.

Differences in traveler expectations do not constitute grounds for refunds, disputes, or chargebacks.

FORCE MAJEURE

The Company is not liable for events beyond its control, including natural disasters, pandemics, or supplier failures.

SUPPLIER RESPONSIBILITY

The Company acts solely as a booking agent and is not responsible for supplier performance.

We will make reasonable efforts to assist clients, but outcomes are determined by the supplier.

RIGHT TO REFUSE SERVICE

The Company reserves the right to refuse or terminate service due to abusive, threatening, or inappropriate behavior.

LIABILITY WAIVER

Travel involves inherent risks. By booking, you assume all risks.

To the fullest extent permitted by law, the Company is not liable for damages, losses, or expenses.

Total liability shall not exceed the amount paid for services.

INDEMNIFICATION

You agree to indemnify and hold harmless the Company from any claims or losses arising from your actions or violations of these Terms.

CHARGEBACKS

You agree not to initiate chargebacks without first attempting resolution.

Improper disputes constitute a breach and may result in cancellation, collections, and legal action.

DISPUTE RESOLUTION

Disputes must first be addressed through good-faith negotiation.

If unresolved, disputes will proceed to mediation and binding arbitration in Florida under AAA rules.

CLASS ACTION WAIVER

All claims must be brought individually and not as part of a class action.

CREDIT CARD AUTHORIZATION

You authorize the Company to charge your payment method for agreed services and applicable fees.

PHOTO & MEDIA RELEASE

By providing media or participating in hosted travel, you grant the Company rights to use your likeness for marketing.

ENTIRE AGREEMENT

These Terms constitute the full agreement between the traveler and the Company.

TERMS UPDATES

Terms may be updated at any time. Continued use of services constitutes acceptance of the latest version.

CONTACT INFORMATION

Mayfield Elite Luxury Global Experiences, LLC

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